

Dear Members,

I understand this is an extremely difficult time to be an assisted living provider. As the voice of assisted living in Massachusetts, we are sending daily updates to EOEA with information, requests, and questions that we receive from members. We are following up on particular items of heightened importance that providers need clarification on. Many of these questions and requests were answered in the EOEA Guidelines and FAQs that we have shared with all members immediately upon their release. We are focused on providing the advocacy and information you need to help you do your jobs well in this state of emergency, from technical issues and needs for adjusted regulations that account for staff shortages and increased workflow, to systems that allow for COVID-19 positive residents to get the care they need in hospitals and other settings, and policies that prevent the spread of the virus within communities.

In this fast-paced atmosphere we understand that it can be difficult to keep track of the most important information. That is why we have a centralized web page dedicated to COVID-19, which includes all of the vital information we have sent to members in both chronological order and organized by the source of the information. This page will be updated as information comes in. So when you are feeling inundated with email and news and want to visit one place to get the up-to-date information you need on COVID-19 in assisted living, visit <https://www.mass-ala.org/about/helpful-resources/covid-19/> or just click on COVID-19 Updates at the top of Mass-ALA homepage.

This web page is designed with three sections:

- **MASS-ALA Updates** (all Mass-ALA COVID-19 e-mail communications can be found here)
- **EOEA** (all EOEA COVID-19 communications can be found here)
- **Additional COVID-19 Resources** (additional links to helpful COVID-19 information, including federal resources, can be found here)

In closing, I also want to highlight that we welcome your questions and requests, and for any that we cannot answer, we will do our best to get that answer for you from EOEA or the relevant agency. Just email us at massala@mass-ala.org

Thank you for your hard work in keeping residents happy, healthy, and safe during this crisis. It is more important than ever and you are truly making a difference.

Here are the links to COVID-19 resources on that page right now.

MASS-ALA UPDATES

- [3/30: Department of Labor Updates Definition of Health Care Provider Under Families First Act](#)
- [3/27: How to Request PPE from the State of Massachusetts](#)

- [3/25: Argentum Update, Status of \\$2 Trillion COVID-19 Economic Stimulus Package](#)
- [3/25: Adult Day Health Programs](#)
- [3/24: Assisted Living Staff Eligible for Child-Care](#)
- [3/24: COVID-19 Update: EOEAs Revised FAQs](#)
- [3/24: EOEAs on Reporting non-resident Incidents of COVID-19](#)
- [3/21: COVID-19 Update: Health Care Personnel Updates from CDC and DPH](#)
- [3/19: COVID-19 Update: Coronavirus Resources](#)
- [3/19: Call to Action for Federal Support of Assisted Living on Coronavirus](#)
- [3/18: COVID-19 Update: EOEAs Q and A](#)
- [3/17: COVID-19 Update: Amended EOEAs Guidance](#)
- [3/16: DPH Update on Visitation Guidelines](#)
- [3/13: Updates from EOEAs Coronavirus Conference Call Today](#)
- [3/12: Assisted Living Residence Operators Guidance and Policies and Procedures to Protect Residents, Facilities, and Services during the COVID-19 Outbreak](#)

EOEA (EXECUTIVE OFFICE OF ELDER AFFAIRS) UPDATES

- [Assisted Living Staff Eligible for Child-Care](#)
- [Reporting non-resident incidents of COVID-19](#)
- [Revised FAQs](#)
- [FAQ #1 – “Visitor” Access, Congregate Dining, Group Activities](#)
- [Amended Assisted Living Residence Operators Guidance and Policies and Procedures to Protect Residents, Facilities, and Services during the COVID-19 Outbreak](#)

ADDITIONAL COVID-19 RESOURCES

- [World Health Organization](#)
- [The Centers for Disease Control and Prevention \(CDC\)](#)
- [Massachusetts Government: Information on the Outbreak of Coronavirus Disease 2019 \(COVID-19\)](#)
- [Argentum \(the nation’s largest assisted living association\), has a toolkit with helpful COVID-19 resources & other information](#)
- [NCOA \(National Council on Aging\) has compiled useful information for older adults and COVID-19 resources](#)

- Massachusetts Healthy Aging Collaborative
- AARP
- Fenway Health