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Dear Members,

EOEA is currently gathering information and assessing marketplace capabilities and experience regarding the enhancement of practices and procedures employed by EOEA's ALR Certification Unit. As EOEA seeks to strengthen its oversight and monitoring capability of ALRs in order to ensure quality of care and safety of residents, they are reaching out to gather information on best practices, implementation pathways, and costs associated with improving the choices of ALR residents/prospective residents, as well as addressing issues surrounding consumer protection. Information submitted in response to the RFI may assist EOEA in subsequently drafting a procurement solicitation related to ALR Unit enhancement. Respondents may answer any or all questions and may provide details of one or more types of solutions and/or products that would achieve EOEA's objectives.

To submit information to EOEA regarding the enhancement of the practices and procedures of EOEA's ALR Unit, please [access the RFI on COMMBUYS](#). For more information, please contact Aaron Beitman at [aaron.beitman2@mass.gov](mailto:aaron.beitman2@mass.gov).

Responses may be submitted through April 27<sup>th</sup>, 2022 and should be between fifteen and twenty pages, excluding appendices. Respondents are welcome to contribute materials in response to any or all of the items indicated on pages 7 – 10.

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