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Dear Members,

EOEA has recently distributed outreach materials and a MassHealth Redetermination Toolkit to assist ALRs in the processing of MassHealth documentation on behalf of residents. These documents relate specifically to the upcoming **deadline of April 1<sup>st</sup>** for the implementation of the MassHealth redetermination process.

EOEA is also requesting feedback from those utilizing the Dynamics Reporting System. They are particularly interested in learning about any challenges to using the system and any improvements ALRs might suggest in order to enhance and improve the experience of reporting through the system.

Please see the update below for details and a [link](#) to access information about the MassHealth Redetermination Process, including resources and a [link](#) to the Toolkit.

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Good morning

We wanted to provide an update and new outreach materials on the upcoming MassHealth redetermination process that will begin on April 1<sup>st</sup>.

In March 2020, the federal government declared a public health emergency (PHE) due to the COVID-19 pandemic. In response to the PHE and consistent with federal continuous coverage requirements, MassHealth put protections in place that prevented members' MassHealth coverage from ending during the COVID-19 emergency. **When continuous coverage requirements end on April 1, 2023, MassHealth will return to our standard annual eligibility renewal processes.** In preparation, MassHealth is working with the Massachusetts Health Connector, Health Care For All, and other partners to make sure that members are prepared.

**MassHealth is sharing the Phase 1 Communications [Toolkit](#) to help MassHealth educate members** in preparation for the end of the continuous coverage requirements. This toolkit includes key messages and materials, such as flyers, social media graphics, and sample email language.

For more information, [visit MassHealth's website](#) for member, provider, and partner resources, including a slide deck with an overview of the redetermination process and our preparation for the effort.

**We hope you will begin to use this toolkit to share this important information with MassHealth beneficiaries.**

EOEA will continue to share additional information about strategies to support older residents in the coming weeks and months. If you have any questions about the MassHealth redetermination process, please contact Amanda Bernardo at [Amanda.Bernardo@mass.gov](mailto:Amanda.Bernardo@mass.gov).

Thank you,

William A. Travascio  
Special Assistant to the Secretary  
Executive Office of Elder Affairs  
One Ashburton Place  
5th Floor  
Boston, MA 02108

(617) 727-7750 (Main)  
(617) 222-7597 (Direct)

Please be advised that the Massachusetts Secretary of State considers e-mail to be a public record, and therefore subject to public access under the Massachusetts Public Records Law, M.G.L. c. 66 § 10.

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*If you have any questions, please contact us at [Mass-ALA@mass-ala.org](mailto:Mass-ALA@mass-ala.org)*

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