

Dear Members,

Please read this message that EOEA sent today regarding recertification site visits:

Good afternoon ALR Executive Directors,

The Assisted Living Certification & Compliance Unit (AL-Unit) is happy to inform you that it has completed the 2023 calendar year compliance reviews - ending the backlog of overdue biennial compliance reviews caused by the impact of the COVID-19 pandemic.

This notice is being sent to inform you that EOEA will begin unannounced site visits starting with the 2024 recertification schedule. The 2024 schedule will begin on December 1st, continue through December 15th and resume immediately after the New Year. With the change back to unannounced site visits, we ask that you and your team be prepared for EOEA's arrival by ensuring that all documentation is available, accessible and in auditable format upon the AL-Unit Certification team's arrival.

Thank you for your time and attention to this notification. We look forward to continuing the collaborative working relationship that has been fostered over the past 20 months between the EOEA Certification Staff and the ALR teams.

Please send any questions to the ALRHelp@mass.gov email.

Wishing you all a happy and healthy holiday season.

Assisted Living Certification & Compliance Unit

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